



SBB CFF FFS

Tips & Tricks.

SBB-FREE – the free WiFi service in SBB offices and train stations.

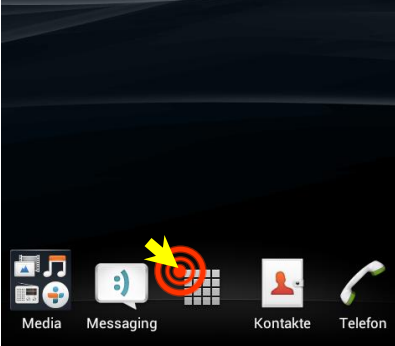
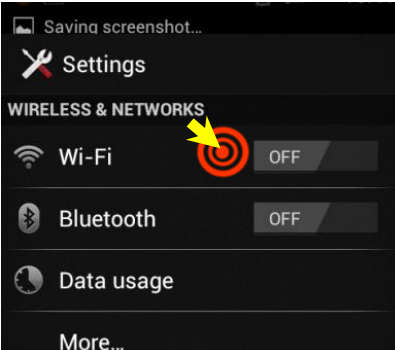
Instructions for Android Smartphones and Tablets

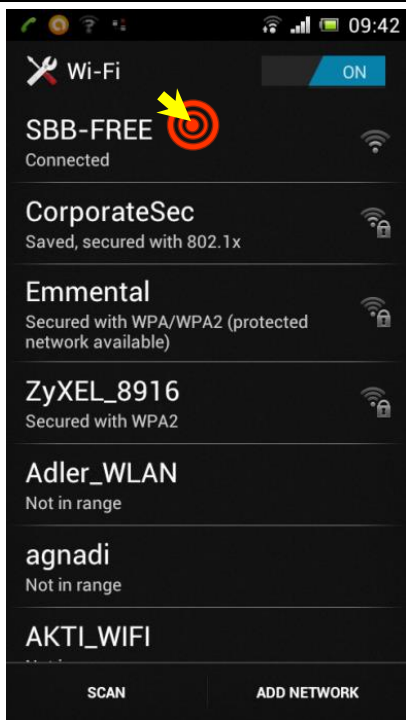
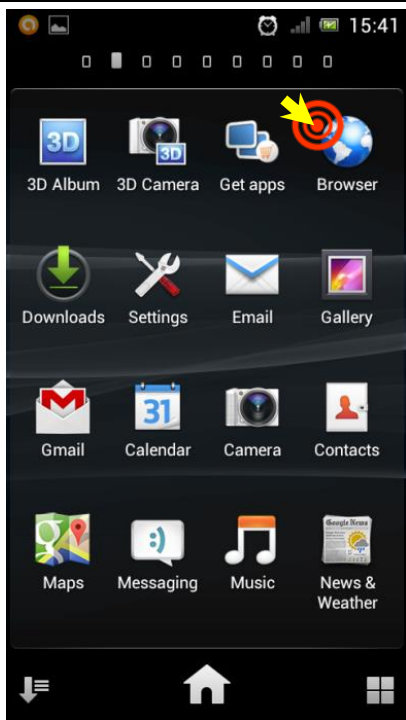
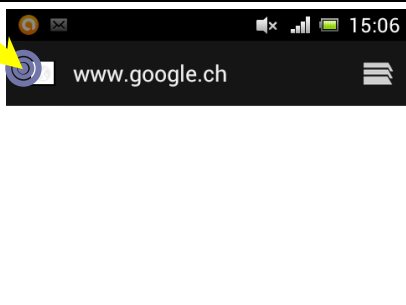
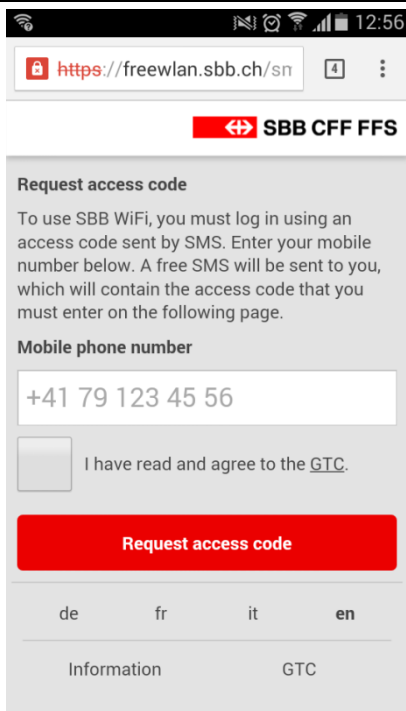


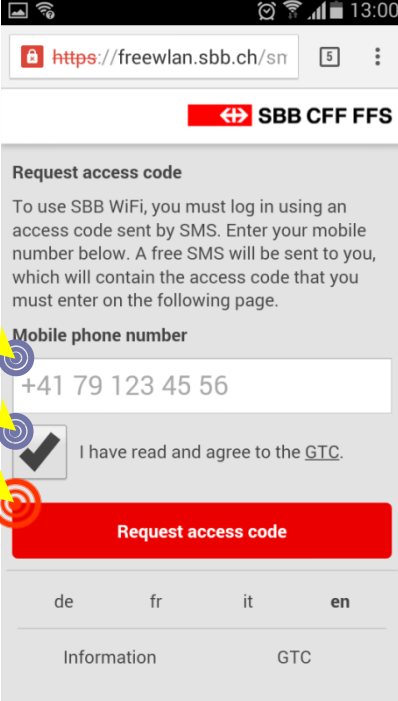
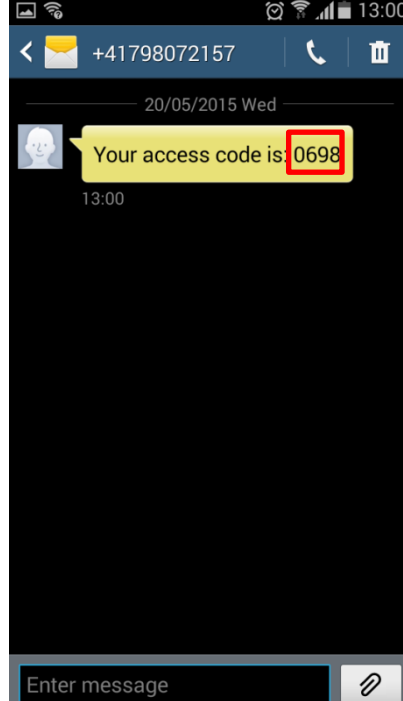
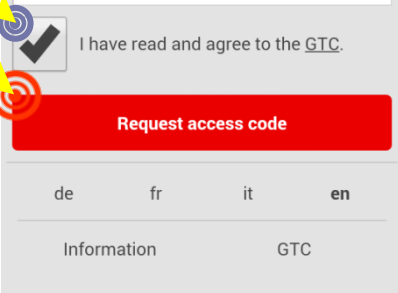
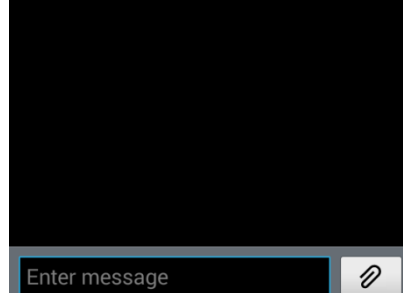
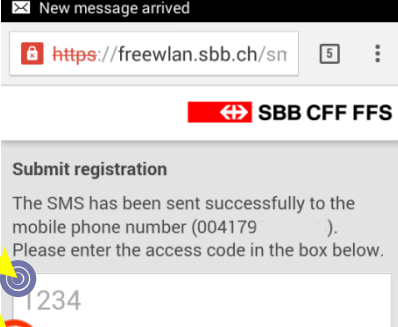
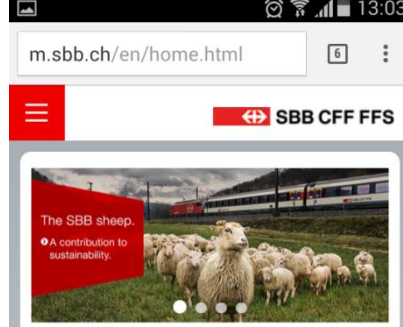
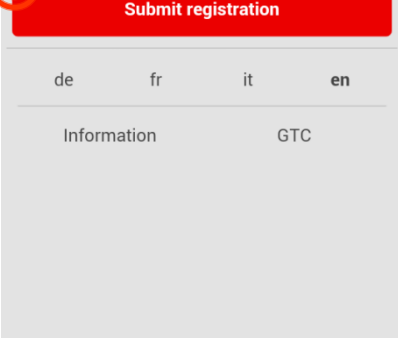
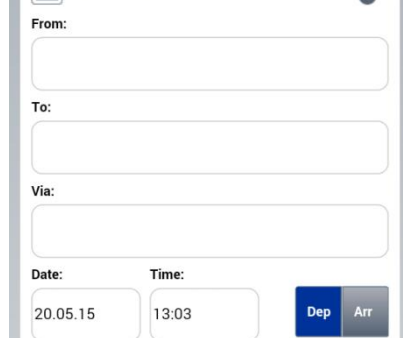
Tips & Tricks – SBB-FREE – the free WiFi service in SBB offices and train stations.

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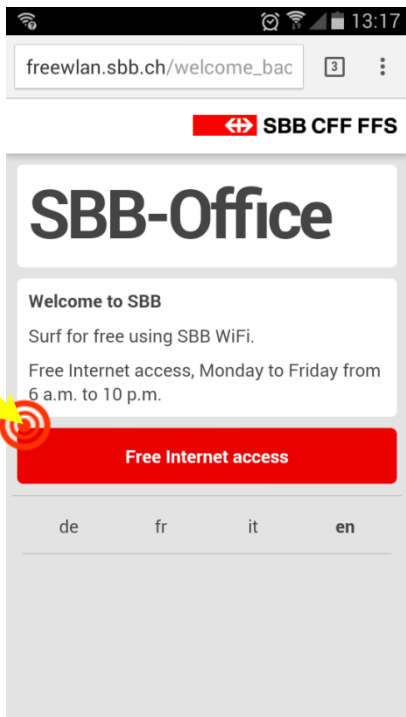
SBB-FREE: Settings and Registration

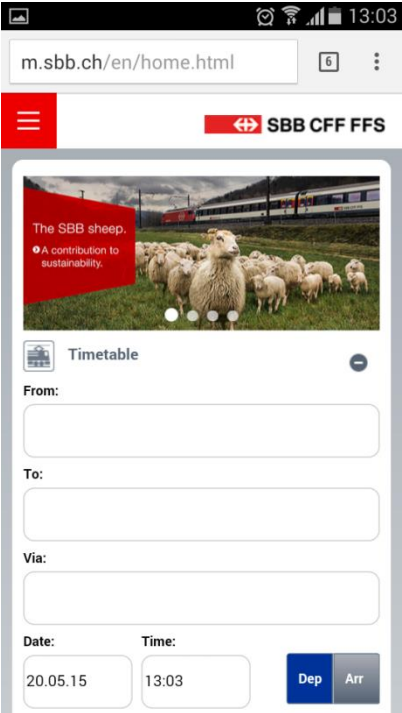
01	Choose the Menu icon.		
02	Choose the Settings icon.		
03	Choose under Wireless & Networks the option Wi-Fi .		
04	Turn Wi-Fi on.		

05	Choose SBB-FREE .		
06	Choose the Browser icon or your favorite web browser icon, for example Chrome, Firefox, etc.		
07	Enter any web address, for example www.google.ch , or choose a web page from your Favorites.		
08	You will be redirected to the Registration Page.		

<p>09</p>	<p>Enter your Telephone Number and mark the Checkbox „I have read and agreed to the General Terms and Conditions”.</p> <p>Press the Request Access Code button.</p>		
<p>10</p>	<p>Open the SMS and note your Access Code.</p>		
<p>11</p>	<p>Enter your Access Code and press the Submit Registration button.</p>		
<p>12</p>	<p>Finish:</p> <p>You will be redirected to the SBB Office webpage.</p> <p>You now have free internet access from Monday to Friday from 06:00 to 22:00.</p>		

SBB-FREE: Reconnection

01	Choose the Brows-er icon or your favorite web browser icon, for example Chrome, Firefox, etc.		
02	Enter any web address, for example www.google.ch , or choose a web page from your Favorites.		
03	You will be redirected to the Reconnection Page.		
04	Press the Free Internet access button.		

05	<p>Finish:</p> <p>You will be redirected to the SBB Office webpage.</p> <p>You now have free internet access from Monday to Friday from 06:00 to 22:00.</p>	 <p>The screenshot shows the mobile app interface for SBB CFF FFS. At the top, the status bar displays the time 13:03 and various icons. Below the status bar, the address bar shows 'm.sbb.ch/en/home.html'. The app header features the SBB CFF FFS logo. The main content area includes a banner for 'The SBB sheep' with a red background and a photo of sheep. Below the banner is a 'Timetable' section with a minus icon. The search form includes fields for 'From:', 'To:', and 'Via:', each with a white input box. At the bottom, there are 'Date:' and 'Time:' labels with corresponding input boxes showing '20.05.15' and '13:03'. To the right of these boxes are two buttons: 'Dep' (blue) and 'Arr' (grey).</p>	
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Do you need help?

ICT Service Desk.

The single point of contact for your ICT concerns.

Telephone: 051 220 30 40 / 20 30 40 (intern)

E-Mail: ict.servicedesk@sbb.ch

The ICT Service Desk is available to you round the clock for:

- ICT-Problems and Office-Support
- Questions regarding orders and procurement of hardware/software
- Questions regarding permissions (filers, group mailboxes etc.)

Telecom SBB

For problems with registration, questions, or feedback, please contact wlan@sbb.ch.

Weiterführende Links.

Intranet: [«SBB-FREE» \(in German\)](#) or type «SBB-FREE» in the search box

Product Catalog Telecom: [Information regarding the WLAN Service \(in German\)](#)

Extranet: [WLAN service for guests and visitors of SBB \(in German\)](#)

SBB CFF FFS

Infrastructure, Telecom
Poststrasse 6
3072 Ostermundigen

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