«ErZu» fact sheet.

Train incident messages.

«ErZu» is an IT application for recording the reasons for delays in rail services within the SBB infrastructure. Its main aim is to enable timetabling staff to analyse incidents and also evaluate, initiate and implement measures to minimise their recurrence and improve punctuality.

Function blocks.
- List of trains currently delayed
- Incident processing
- Search functions
- Manual train input

Licence model.
Extranet client.

Prerequisites.

Hardware (minimum)
- PC
- Internet connection

Software
- Citrix (basic account)
- Remote Access Service (RAS)

Legal
- Data extracted from the system may not be passed to third parties.

Users
- User identification (UE no.)
- User training

Prices.
On request.

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